TradinSolutions EXECUTION LAYER

PLATFORM GUIDE

Connecting your broker accounts

Connect each MT4, MT5, cTrader, Tradovate or NinjaTrader account once, then use it as a copier Provider or Follower, a signal-copier destination and a journal source.

WORKS ON MT4 MT5 cTrader Tradovate NinjaTrader

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01

What you'll have at the end

One or more broker accounts connected to TradinSolutions, each showing **connected** on the Accounts page.

A connected account is set up once and reused across the platform. The same connection can be:

- a Provider or a Follower in a copier instance in the Cockpit
- an execution account for the signal copier
- a source for broker sync in the Journal

You will also understand how your plan counts accounts (MT4/MT5 accounts, futures logins, cTrader logins and sub-accounts), how Toolkit activations differ from them, and why every MetaTrader account connects with its trade password.

What connecting does not do:

- It does not start copying. Nothing is traded until you build and activate an instance (Episode 03).
- It does not give TradinSolutions any way to withdraw money. Trading credentials place and manage orders only.

02

Before you start

Which platforms your plan can connect

PLATFORM	MARKET	HOW IT CONNECTS	COPIER FROM	NOTES
MetaTrader 4	CFD	Login, trade password, platform server	Starter	Not offered to US residents
MetaTrader 5	CFD	Login, trade password, platform server	Starter	Not offered to US residents
cTrader	CFD	**Authorise with cTrader** → on cTrader's site	Starter	Not offered to US residents
Tradovate	Futures	**Authorise with Tradovate** → on Tradovate's site	Starter	Open to US residents
NinjaTrader	Futures	**Authorise with NinjaTrader** → (signs in through Tradovate)	Starter	Open to US residents

Every platform starts on Starter. Free connects no broker accounts: a Free member who tries sees "Your plan has no MT4/MT5 accounts — they start on Starter." On Free, the Journal offers **+ ACCOUNT BY HAND** for trades you log manually.

What to have ready

- **MT4 or MT5:** the account's login number, its **trade** password, and the **exact** platform server name as it appears on your MetaTrader login screen.
- **cTrader:** your cTrader ID login, so you can sign in on cTrader's site.
- **Tradovate or NinjaTrader:** your Tradovate or NinjaTrader login.
- **Your country of residence on file.** If you signed up with Google, the app asks for it the first time you open Accounts or the Cockpit.
- **A demo account.** Every supported platform offers one. Connect a demo first and run the whole path before a live or funded account.

How your plan counts accounts

Your plan has separate allowances for each kind of connection:

UNIT	WHAT IT IS	WHERE IT COUNTS
MT4/MT5 account	One MetaTrader account. Each one counts once, whether you use it for copying, the journal or both.	Accounts, Cockpit, Journal

UNIT	WHAT IT IS	WHERE IT COUNTS
Login	One cTrader ID, or one Tradovate or NinjaTrader login. Tradovate and NinjaTrader logins share one count.	Accounts
Sub-account	One account behind a login. cTrader, Tradovate and NinjaTrader can front several accounts from one login.	Accounts, Cockpit
Activation	One trading account a licensed Toolkit tool runs on. One pool across MT5, cTrader and TradingView.	Toolkit → YOUR LICENCE KEY

Limits by plan:

	FREE	STARTER €69	PRO €129	HEDGE €199
MT4/MT5 accounts (copying + journal)	0	2	5	10
Futures logins (Tradovate + NinjaTrader together)	0	2	5	10
Futures sub-accounts	—	5 in total	10 per login	120 in total
cTrader logins	0	3	5	10
cTrader sub-accounts	—	10 in total	20 in total	unlimited
Signal channels (TradingView, Telegram, Discord share one count)	0	1	3	8
Risk tools	—	MultiTP Ladder, DisciplineGuard Pro	all four (+ PnL Manager Pro, Propfirm Rules Manager)	everything
Toolkit activations (one pool across MT5, cTrader, TradingView, per trading account)	**none**	3	5	10 (+ SEATS, up to 5 more)
Free indicators	✓	✓	✓	✓
Support	standard	standard	24H PRIORITY	24H PRIORITY
Custom tools / month	—	—	—	1 custom trading tool (EA) + 2 custom risk-management tools; more for an extra fee

Annual billing is 25% off. EUR per month, billed annually: €51.75 / €96.75 / €149.25. USD monthly: $69 / $99 / $129. USD per month, billed annually: $51.75 / $74.25 / $96.75.

There is no fee per connected account inside a plan. A second account within your allowance costs nothing extra.

03

The trade password

MetaTrader accounts have two passwords: the **trade** password, which can place orders, and the read-only investor password. TradinSolutions uses one rule for every MT4 and MT5 account, whether it will be a Provider, a Follower or a journal source:

- **Always connect with the trade password.**
- If a read-only password is used, copies to that account fail with "Trading is switched off on this account...".
- Your trade password goes straight to the broker bridge and isn't stored by us.

Two more things to know:

- **A trade password cannot withdraw money.** Withdrawals go through your broker's client portal with separate verification. TradinSolutions never asks for your client-portal login. Any service that does is one to avoid.
- **Changing the trade password at your broker** stops the old password working everywhere at once. It is the strongest way to revoke access to an MT4 or MT5 account. To keep using the account here afterwards, use **RECONNECT** on its Accounts row with the new password.

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Step-by-step: connect an MT4 or MT5 account

1. Open the **Accounts** page in the member app.
2. Click **+ Connect account**.
3. Under **WHAT ARE YOU CONNECTING?**, choose **MT4** or **MT5**.
4. Fill in the four fields: **ACCOUNT LABEL** (a name you choose, for example "MT5 demo 1"), **PLATFORM SERVER** (the exact server string from your MetaTrader login screen), **LOGIN** (your account number) and **TRADE PASSWORD**.
5. Click **Connect account**.
6. The account appears with the status pill **provisioning** while it is set up. New MT4 and MT5 accounts take a few minutes. This is normal, not an error.
7. When the pill changes to **connected**, the account is ready to use.

FINDING YOUR EXACT SERVER NAME

The broker name alone is not enough. "ExampleBroker" will fail; "ExampleBroker-Live01" is the kind of string the form needs.

1. Open MetaTrader on your computer.
2. Open **File → Login to Trade Account**.
3. Read the **Server** field and copy it exactly, including any Live or Demo part.
4. If you do not have MetaTrader installed, look in the account email your broker sent when the account was opened.

A live account entered with a demo server name fails in the same way as a typo.

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Step-by-step: connect a cTrader account

cTrader uses an authorisation flow. You sign in on cTrader's own site and approve access; no password is shared with TradinSolutions.

1. Open **Accounts** and click **+ Connect account**.
2. Under **WHAT ARE YOU CONNECTING?**, choose **cTrader**.
3. Click **Authorise with cTrader →**.
4. Sign in on cTrader's site with your cTrader ID and approve the connection.
5. Back in TradinSolutions, pick the account you want from **ACCOUNTS UNDER THIS CTRADER ID** to finish.

cTrader accounts land on **connected** straight away. If a cTrader account shows **error**, there is a real problem to fix (see Episode 13), not a delay.

To revoke access later, remove TradinSolutions from the authorised applications in your cTrader account settings.

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Step-by-step: connect Tradovate or NinjaTrader

Futures connections use an authorisation flow too: you sign in on Tradovate's site rather than giving TradinSolutions your password. NinjaTrader signs in through Tradovate.

1. Open **Accounts** and click **+ Connect account**.
2. Under **WHAT ARE YOU CONNECTING?**, choose **Tradovate** or **NinjaTrader**.
3. Pick the **LIVE** or **DEMO** chip.
4. Click **Authorise with Tradovate →** or **Authorise with NinjaTrader →** and sign in.
5. Back in TradinSolutions, choose one sub-account behind that login and submit. Each submit adds one sub-account.
6. To add another sub-account, click **AUTHORISE ANOTHER ... ACCOUNT →** (it carries your platform's name) and repeat.
7. Confirm each account shows **connected**.

> **Note:** Journal history for a Tradovate or NinjaTrader account starts on the day you connect it. To fill in earlier days, use **IMPORT A REPORT** in the Journal with a CSV export: Tradovate **Performance** or **Fills**, or NinjaTrader 8 **Trades** or **Executions**. A day on which the account was disconnected cannot be fetched later, so import it from a report.

To revoke access later, remove TradinSolutions from the authorised applications in your Tradovate account settings.

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What each field and status means

Connection fields (MT4 and MT5)

FIELD	WHAT TO ENTER	COMMON MISTAKE
ACCOUNT LABEL	Any name you will recognise in the Cockpit and Journal	Two accounts with the same label
PLATFORM SERVER	The exact server string from the MetaTrader login screen	Entering the broker name only, or a demo server for a live account
LOGIN	Your MetaTrader account number	Using a client-portal ID instead of the trading login
TRADE PASSWORD	The trade password for that account	Using the read-only investor password, or your broker website password

Account status pills

PILL	WHAT IT MEANS	WHAT TO DO
provisioning	A new MT4 or MT5 account is being set up. Normal for the first few minutes.	Wait a few minutes.
connecting	The connection is being made.	Wait.
connected	Synced and ready.	Nothing.
error	The connection is broken and not producing fresh data.	See Episode 13.
disconnected	The connection is down.	Use **RECONNECT** on the Accounts row.
reconnect needed	The broker authorisation has expired and could not be renewed. Nothing is placed on the account, and nothing is retried, until you reconnect it.	Use **RECONNECT** on the Accounts row.

Telegram and Discord signal sessions show their own pills: **session active**, **error**, **awaiting code** and **awaiting 2fa**. Episode 05 covers them.

Limits you may meet while connecting

- **Account cap.** At your plan's limit, the new connection is refused with a message such as "Your plan allows 2 MT4/MT5 accounts. Remove one under Accounts, or upgrade."
- **US residents.** MT4, MT5 and cTrader are not offered to US residents. Tradovate and NinjaTrader are not affected.

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Activations: the licence side

Activations are separate from connections. They apply to the licensed tools you download from the Toolkit, not to the hosted copier.

- You get **one licence key**, not one per tool. It unlocks every licensed tool your plan includes, on MT5 (the **LicenseKey** input) and cTrader (the **License Key** parameter).
- Find it on the **Toolkit** page under **YOUR LICENCE KEY**. It is masked until you click **SHOW**; **COPY** copies it. Treat it like a password. Sharing or reselling it breaks the Licence Agreement and can get it revoked.
- **An activation is one trading account a licensed tool runs on.** The pool is shared across MT5, cTrader and TradingView: Starter 3, Pro 5, Hedge 10. Free has none.
- The panel shows **ACTIVATIONS** (x / y), **FREE SEATS** and **EXPIRES**.
- **At your limit, a new account is refused.** Free an activation you no longer use with **RELEASE**.
- **Demo accounts count.** Release the demo once you move to your real account.
- **Hedge only: + SEATS** lets you choose 1 to 5 extra activations (a lifetime cap of 5), charged once per activation.
- **If your subscription lapses,** the key has a 48-hour grace period before tools stop verifying.

Episode 10 covers the Toolkit and licences in full.

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Worked example

Say you trade a personal MT5 account, run two funded MT5 accounts with different firms, and want to try cTrader on a demo.

1. **Count each pool separately.** The three MetaTrader accounts are three MT4/MT5 accounts. The cTrader login is one cTrader login, with its demo account behind it as one cTrader sub-account. cTrader has its own pool and does not use up MT4/MT5 places.
2. **Check your plan.** Three MT4/MT5 accounts exceed Starter's 2, so you need Pro (5 MT4/MT5 accounts, 5 cTrader logins and 20 cTrader sub-accounts in total).
3. **Start with demos.** Open an MT5 demo with your broker and connect it first, with its trade password and exact server name. Wait for **connected**.
4. **Connect the cTrader demo** with **Authorise with cTrader** →. It lands on **connected** straight away.
5. **Read your firms' terms** before connecting the funded accounts.
6. **Connect the funded accounts** only once the demo path works end to end (Episodes 03 and 04).
7. **Label everything clearly**, for example "MT5 personal", "MT5 firm A", "MT5 firm B", "cTrader demo". These labels are what you will pick from in the Cockpit.

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Troubleshooting

THE ACCOUNT HAS BEEN ON "PROVISIONING" FOR A LONG TIME

New MT4 and MT5 accounts take a few minutes to set up. If it stays on **provisioning** well beyond that, contact support with the account label and platform.

THE CONNECTION FAILED STRAIGHT AWAY

Nothing is saved partially. Read the message:

- "The broker did not accept this login and password. Check both against your trading terminal — it needs the trade password, not the read-only investor one, and not the password for your broker's website..." means the login or password is wrong.
- "That server name was not found..." means the platform server string does not match. Copy it exactly from MetaTrader.

Fix the field and submit again.

I NEED TO CHANGE THE PASSWORD ON A CONNECTED MT4 OR MT5 ACCOUNT

Use **RECONNECT** on the account's row in Accounts. It opens **RECONNECT A TRADING ACCOUNT**; re-enter the trade password and server and click **Reconnect account**. The connection is repaired in place.

> **Important:** Do not remove the account to fix it. Removing an account deletes its synced journal history: the history synced for it goes with the record.

A CTRADER ACCOUNT SHOWS "ERROR" OR "RECONNECT NEEDED"

Use **RECONNECT** on the account's row, then **Authorise with cTrader** →, and re-authorise. You do not need to remove it first.

THE PLATFORM I WANT IS GREYED OUT

You are on Free, which connects no accounts (every copier platform starts on Starter), or your country of residence is the United States (for MT4, MT5 and cTrader).

For anything else, Episode 13 walks through every sync problem in order.

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FAQ

CAN TRADINSOLUTIONS WITHDRAW MONEY FROM MY ACCOUNT?

No. Trading credentials place and manage orders. Withdrawals need your broker's client portal and its own verification, and TradinSolutions never asks for that login.

HOW DO I REVOKE ACCESS?

For cTrader and Tradovate, remove TradinSolutions from the authorised applications in the platform's account settings. For MT4 and MT5, change the trade password at your broker. Neither depends on

TradinSolutions at all.

WHAT HAPPENS WHEN I REMOVE AN ACCOUNT?

Syncing stops, the account no longer counts against your plan, and its synced journal history is deleted with it. To fix a connection, use **RECONNECT** instead.

DOES EACH CONNECTED ACCOUNT COST EXTRA?

No. Your plan sets how many accounts you can run; there is no per-account fee inside it.

CAN I CONNECT DEMO ACCOUNTS?

Yes, and you should start with them. A demo exercises the full path: authorisation, symbol mapping, sizing, the first copied trade and the skip log.

I LIVE IN THE UNITED STATES. WHAT CAN I CONNECT?

Futures accounts on Tradovate and NinjaTrader. MT4, MT5 and cTrader are not offered to US residents.

WHAT HAPPENS TO MY CONNECTIONS IF I DOWNGRADE?

If a downgrade takes you below the lower plan's limits, the excess connections are suspended, not deleted. The app lists the connection groups that will be suspended before you confirm.

Need help? Help centre: help.tradinsolutions.com · Email: contact@tradinsolutions.com · Community: the TradinSolutions Discord (tradinsolutions.com/community).

Trading leveraged products carries a high level of risk and can result in the loss of all invested capital. These tools execute and manage the decisions you make; they do not make trades profitable and are not investment advice. Test every setting on a demo account first. CFD products are not offered to United States residents.